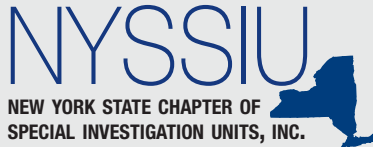


*Jointly Sponsored by*



**New York Anti Car Theft  
& Fraud Association, Inc.**



**NEW YORK  
AUTOMOBILE  
INSURANCE PLAN**

Upstate SIU Conference

**Fraud Training  
Conference for  
Insurance Claims  
& SIU Personnel**

THURSDAY

JUNE 25 **2009**

**Sheraton Syracuse  
University Hotel  
801 University Avenue  
Syracuse, NY 13210-1720**



The New York Anti Car Theft & Fraud Association, Inc. (NYACT) has a long and successful history dating back to its establishment in 1978. Our mission is to provide education and training for the insurance industry and law enforcement personnel to assist in combating auto theft and insurance fraud. We accomplish this mission through frequent and intense full day training seminars along with half day topic specific presentations by experts in the insurance and law enforcement sector.

The New York Anti Car Theft & Fraud Association, Inc. is an umbrella organization supported by members that include most insurance companies licensed in New York and a broad spectrum of government and regulatory agencies that lend their support to our efforts. NYACT insurance industry educational training seminars are dependent upon and made possible entirely through funding received by our member insurance companies.

NYACT law enforcement educational training seminars are funded by a grant from the New York State Motor Vehicles Theft & Insurance Fraud Prevention Board and supported by a grant administered by the New York State Division of Criminal Justice Services. These funds are specifically targeted for law enforcement training.

We support anti-theft programs such as Combat Auto Theft (CAT), Watch Your Cars, undercover sting investigations, and free VIN etching programs. We keep the legislators and industry regulators informed on the issues affecting auto theft and fraud. This includes direct participation on New York City Consumer Affairs Committees and other government councils. We have also met with the District Attorneys of the five boroughs of New York City to encourage cooperation with law enforcement and to promote increased fraud awareness and education.

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### Administrative Office:

P.O. Box 9001

Mt. Vernon, NY 10552

914-966-3180, x115

(Fax) 914-966-3264

Internet: www.nyact.org

Email: info@nyact.org



The New York State Chapter of the International Association of Special Investigation Units (NYSSIU) is a not-for-profit organization. We encourage high professional standards of conduct among insurance professionals and support legislation that acts as a deterrent to insurance fraud crimes. Our mission is to promote a coordinated effort within the insurance industry to combat insurance fraud as well as develop and promote a greater awareness of the problem of insurance fraud. We accomplish this mission by providing regularly scheduled education and training seminars throughout New York State for our Chapter members and the insurance industry at large. Our training programs are designed to facilitate the coordination and cooperation with law enforcement and criminal justice agencies in the investigation and prosecution of insurance fraud crimes.

Our membership comprises both Regular and Associate members. Regular members include insurance fraud investigators employed by insurance companies and self-insured corporations engaged in anti-fraud activities in conformance with the goals and objectives of the Association, as well as special agents or supervisory special agents of the National Insurance Crime Bureau (NICB).

Associate members include: local, state or federal law enforcement officers or prosecutors who are involved in or provide special expertise or services for the investigation and/or prosecution of insurance fraud crime; full time investigators or investigations supervisors of a state insurance fraud bureau; or, any individual or representative of an insurance company or government agency who is involved in, or provides special expertise or services for the investigation of insurance fraud.

The NYSSIU's parent organization, the International Association of Special Investigation Units (IASIU), was founded in 1984 by a small group of insurance industry fraud investigators.

## NYSSIU Board of Directors

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AutoOne Insurance

PO Box 36  
Wynantskill, NY 12198  
(518) 527-2222

#### Vice-President

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PO Box 195  
Syracuse, NY 13214  
(315) 466-4121

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State Farm Insurance  
101 State Farm Place  
Ballston Spa, NY 12020  
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Eileen Jones

GMAC Insurance  
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James E. Potts

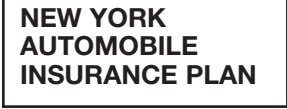
New York Central Mutual  
(607) 674-7030

Randall Raab

Merchants Insurance  
(716) 855-3024

#### Counsel

Roy A. Mura, Esq.  
930 Rand Building  
14 Lafayette Square  
Buffalo, NY 14203  
(716) 855-2800



The legislature of the State of New York statutorily provides coverage for auto insurance consumers in New York who cannot purchase coverage in the voluntary market. These consumers can apply for coverage through the New York Automobile Insurance Plan. The Plan assigns applications for personal auto insurance coverage to insurance companies in proportion to the amount of business each insurer writes voluntarily in New York. The assigned companies service these policyholders as they service their voluntary auto customers, and assume the profit or loss. The Plan also offers commercial automobile coverage through a number of procedures.

A Governing Committee consisting of twenty-two voting members is responsible for overall administration of the Plan. The Governing Committee membership consists of eleven insurer company representatives, ten public representatives (brokers or agents), and one LAD Servicing Agent. In addition, four alternate public members are designated to serve in the absence of any of the ten public members.

The Governing Committee has appointed AIPSO as organizational manager of the New York Automobile Insurance Plan. In support of the Governing Committee, AIPSO provides a wide variety of services including rating, accounting, and electronic systems. All services and products are provided at the direction of the New York AIP Governing Committee. Based in Johnston, RI, AIPSO is a non-profit organization that provides products and services tailored to the specific local needs of the auto residual market in forty-nine states and the District of Columbia.

The New York Automobile Insurance Plan is headquartered in New York City. The office located at 22 Cortlandt Street is home to more than thirty dedicated employees conducting the Plan's daily administration and operations including application processing, customer service, producer certification, and special investigations.

## Regional Plan Office:

22 Cortlandt Street  
Suite 500  
New York, NY 10007  
Tel: 212-943-5100

## Jack Houston

SIU Manager  
New York Automobile Plan

# Fraud Training Conference for Insurance Claims & SIU Personnel

## Accommodations...

NYACT has arranged a group rate on hotel rooms at the Sheraton Syracuse University Hotel, 801 University Avenue, Syracuse, NY 13210-1720; T: 315-475-3000; outside 315 area code, call toll free: 800-395-2105. Group rates: \$94 / night for single occupancy, \$104 / night for double occupancy, plus applicable taxes. Complimentary parking will be provided to registered hotel guests. Event parking is also available for the discounted rate of \$5.00 per vehicle on a "first come, first serve" basis. Please ask to have your parking ticket validated at NYACT's registration desk. **Please reserve your room by May 25, 2009**, our reservation cut-off date, to guarantee your room at our group rate. Be sure to mention NYACT to obtain our group (government) rate.

## Directions

### From the North:

Take Interstate Route 81 south to exit 18 (Adams/Harrison St. exit). Bear left on the exit ramp, and go under the I-81 bridge. From there, go left at the second traffic light onto East Adams Street. At the fourth light turn right onto University Avenue, go two blocks; hotel is on the left.

### From the South:

Take Interstate Route 81 north to exit 18 (Adams / Harrison St. exit) Turn right on East Adams Street, go to the fourth light, turn right onto University Avenue, go two blocks; hotel is on the left.

### From the East:

Take Interstate Route 90 (New York State Thruway) west to exit 34A. Take Route 481 south to Interstate 690 West to the Teall Avenue exit. Turn left onto Teall Ave and go to the second light. Turn right onto Erie Boulevard East and go to University Avenue. Turn left onto University Ave., go seven blocks; hotel is on the left.

### From the West:

Take Interstate Route 90 (New York State Thruway) east to exit 39. Take Interstate 690 east to Interstate Route 81 south. Take I-81 south to exit 18 (Adams / Harrison St exit). Bear left on the exit ramp and go under the I-81 bridge. From there go to the second traffic light and turn left onto Adams Street East. At the fourth light turn right onto University Avenue, go two blocks; hotel is on the left.

*Jointly Sponsored by...*

- New York State Chapter of Special Investigation Units, Inc. (NYSSIU)
- New York Anti Car Theft & Fraud Association, Inc. (NYACT)
- New York Automobile Insurance Plan (NYAIP)

**Sheraton Syracuse University Hotel**  
801 University Avenue, Syracuse, NY 13210-1720

**Thursday, June 25, 2009**

## PROGRAM

- 8:00 AM Registration**
- 8:30 AM Welcome, Introduction to Seminar, Awards Presentation, NYACT Video**  
**Jerry Ball**, NYSSIU Seminar Chair  
**Phil Crepeau**, NYACT Seminar Chair  
**Jack Houston**, NYAIP Seminar Chair
- 8:45 AM Keynote Address**  
**David J. Swarts**, Commissioner, New York State Department of Motor Vehicles
- 9:15 AM Vehicle Arson Investigations**  
**Charles Anderson**, Fire Investigator, Arson Bureau, NYS DOS Office of Fire Prevention and Control, Academy of Fire Science  
**James P. Ryan**, Fire Investigator, Arson Bureau, NYS DOS Office of Fire Prevention and Control, Academy of Fire Science
- 10:15 AM Coffee Break**
- 10:30 AM NYAIP Update**  
**Jack Houston**, SIU Manager, New York Automobile Insurance Plan
- 11:00 AM Identification of Fraudulent Documents. Vehicle Inspection Process: Stolen Vehicle Inspection Stickers.**  
**Daniel Haughney**, Senior Investigator, New York State Department of Motor Vehicles, Division of Field Investigations
- 12:00 PM NYSID Frauds Bureau Update**  
**Chris Lehenbauer**, Deputy Chief Investigator, New York State Insurance Frauds Bureau
- 1:00 PM Lunch**
- 1:45 PM Determining Injury Causation: A Biomechanical Analysis of Low Speed Impacts**  
**David L. Gushue, Ph.D.**, Biomechanical Engineer, ARCCA, Incorporated, Penns Park, PA
- 3:00 PM Insurers' Statutory & Regulatory Obligations to Provide File Materials & Information to Investigating Law Enforcement Agencies Upon Request: When, What and Why?**  
*What are insurers' obligations to share SIU information upon request of law enforcement agencies? What must be disclosed? What issues are there regarding confidentiality, privacy and privilege? Can SIUs ever be said to be acting as agents of the police if they share information and cooperate with investigating authorities prior to taking statements or conducting EUOs? Is there any obligation to advise insureds or claimants that an IFB has been filed and/or information has been provided to law enforcement? Must an SIU stop investigating a claim if the police or fire investigators direct it to?*  
**Scott D. Storm, Esq.**, Mura & Storm, LLC
- 4:00 PM Seminar Concludes**

*Certificates of Attendance will be distributed.*

**MEMBER INSURANCE CO.**

- Allstate Insurance Co.
- AutoOne Insurance
- CARCO Group
- Commercial Mutual Insurance
- Country-Wide Insurance
- Fiduciary Insurance
  - Company of America
- GEICO
- Hereford Insurance Co.
- Interboro Insurance
- Lancer Insurance Co.
- Liberty Mutual Insurance Co.
- LibertyRAM
- MetLife Auto & Home
- Nationwide Insurance Co.
- New York Central Mutual
- One Beacon
- Progressive Insurance Co.
- Response Insurance Co.
- RPC Insurance Agency, LLC
- Selective Insurance Co.
- State Farm Fire & Casualty Co.
- State Farm Mutual Insurance Co.
- State-Wide Insurance Co.
- Travelers
- USAA

**GOVERNMENT & LAW ENFORCEMENT MEMBERS**

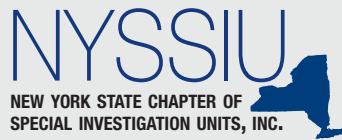
*Insurance:*

- Motor Vehicle Accident
- Indemnification Corp. (MVAIC)
- New York Automobile Insurance Plan (NYAIP)

**Law Enforcement &**

**Related Agencies:**

- Federal Bureau of Investigation (FBI)
- MTA New York City Transit
- National Insurance Crime Bureau (NICB)
- NYC Department of Consumer Affairs
- NYC Police - Auto Crime Division
- NYC Police - Fraudulent Accident Investigation Squad
- NYC Taxi & Limousine Commission
- NYS Attorney General's Office
- NYS Department of Motor Vehicles (DMV)
- NYS Insurance Department - Frauds Bureau
- NYS Police
- NYS Workers' Compensation Board Frauds Department
- U.S. Postal Frauds Department
- Local, Regional & County Police Departments throughout NY State



**Insurance Claims & SIU Personnel**  
Registration Form

**Fraud Training Conference**

**Thursday, June 25, 2009**

Sheraton Syracuse University Hotel, 801 University Avenue, Syracuse, NY 13210-1720

Company  Member  Non-Member

Street

City, State, Zip

Contact Name Title

Signature

Telephone Fax

**FEES:**

MEMBER (NYACT, NYSSIU, NYAIP):  Lunch & Breaks \$50

NON MEMBER:  Registration Fee (includes Lunch & Breaks) \$250

There is no registration fee for employees of member companies, there will only be a small meal charge. All non-members must pay a registration fee, which includes meals.

Name of Registrant(s)	Membership Status (please check one)			
	<input type="checkbox"/> NYACT	<input type="checkbox"/> NYSSIU	<input type="checkbox"/> NYAIP	<input type="checkbox"/> Non-Member
	<input type="checkbox"/> NYACT	<input type="checkbox"/> NYSSIU	<input type="checkbox"/> NYAIP	<input type="checkbox"/> Non-Member
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	<input type="checkbox"/> NYACT	<input type="checkbox"/> NYSSIU	<input type="checkbox"/> NYAIP	<input type="checkbox"/> Non-Member

Number of Registrants Total Amount Enclosed \$

**REGISTER ON-LINE AT [www.nyact.org](http://www.nyact.org)!**

**Mail this form with your check made payable to NYACT**

P.O. Box 9001, Mt. Vernon, NY 10552

and **fax for immediate registration** to 914-966-3264.

*Please photocopy this form if you need more space.*